# Executive Presence: The Ability to Connect, Motivate, Collaborate, and Inspire

Dr. Jenna Carpenter

Faculty Lunch at the Ropp

December 2013

ADVANCEing Faculty Program





#### What is Presence?

#### Presence is

- I) the ability to authentically connect, captivate, motivate, collaborate, and inspire others through flexible, value-centered communications and leadership.
- 2) the ability to project genuine confidence that inspires the trust and appreciation of others.

Presence is more than having charisma, good presentation skills or dressing well!

#### Executive Presence vs. Presence

- Presence is the ability to comfortably draw and hold attention while delivering a message.
- Executive presence is the ability to comfortably draw and hold attention while delivering a "business"-savvy message.
- "Business"-savvy Message:
  - Clear
  - Concise
  - Connected

# Why is Executive Presence Important?

 Research suggests that being perceived as leadership material is essential to being promoted into leadership positions.

 Senior executives say that executive presence counts for 26% of what it takes to get promoted.

# Why do women struggle with Executive Presence?

- Executive presence involves a number of traditionally male attributes.
- Women are often held to a stricter code of behavior than men and punished more severely for deviations from that code.
- Feedback women receive on executive presence is often contradictory and confusing (ie., the range of "okay" behavior for men is wider than it is for women).
- So...Women are unclear on how to act.

### Keys to Executive Presence:

- The ability to project:
- Confidence
- Poise under pressure
- Decisiveness
- Assertiveness
- Strong speaking skills
- Ability to read an audience or situation
- Appearance

# Projecting Confidence

- Know your "business"
  - Intelligence (knowledge), Insight (wisdom)
- Know Yourself
  - Know who you are, reflect your values in decisions, know how and when to adapt
- Identify your objectives
  - Convey? Convince? Coach?
- Be clear in your message
  - What do you want, need, or expect?

#### Poise under Pressure

- Manage distractions
- Put fear aside
- Adapt to what circumstances prescribe
- Focus on others there, not yourself
- Be prepared, know your content
- Take a deep breath

#### Decisiveness and Assertiveness:

- Need a baseline of self-confidence
- Willing to deal with unpredictable situations
- Honed presentation skills
- Be firm but polite
- Find your "executive voice" (your communication assets: listening, thinking and speaking on your feet, maintaining your composure) and leverage it

# Strong Speaking Skills:

- Speak up
- Use strong, clear language be succinct
- Avoid qualifiers
- Communicate with passion and energy
- Display positive body language
  - Stand tall
  - Make eye contact
  - Offer a firm handshake
  - Use an authoritative tone of voice
- Use a steady voice

# Strong Speaking Skills, part 2:

- Express feelings and emotions to capture interest
- Use your voice and body congruently
- Tell stories to make your point real (plan them ahead of time!)
- Show excitement, interest about what you are doing
- Use eyes (connect), body (leaning) as a tool to help convey your message

# Ability to Read An Audience or Situation:

- Goal: Connect, build trust, establish relationships
- Be authentic
- Truly listen
- Make eye contact
- Share of yourself
- Engage the audience

### Appearance:

- Take the time and effort to exhibit a physical presence that reflects the image you want to portray:
  - Casual vs. formal
  - Appropriate to audience expectations vs. only your own individual expression
  - Your unique style vs. a copy of someone else
- Appearance is a small part of the equation
- BUT...Major mistakes in appearance are detrimental:
  - unkempt attire
  - too tight, too baggy clothing
  - provocative clothing

### **Executive Presence Quiz:**

Rate yourself (1 - 7; 1 = low, 7 = high) on each of the following attributes:

- Genuine: do you walk-the-talk? avoid pretending or coverups?
- Clear communicator: simple, understandable, no jargon, code or spin?
- Present: inquire, listen, process, use body language, facial expressions, tone-of-voice to demonstrate complete attention?
- Display confidence and courage: take innovative risks that others are excited to join?
- Display optimism and passion: deeply committed?
- Like colleagues: see people in a positive light and treat everyone with respect?
- Laugh at own mistakes and willing to be vulnerable: no blame or shame?

# Putting it All Together

- Build on your own natural strengths
- Integrate the elements into who you are and how you come across
- Project confidence in who you are and what you have to offer

#### References

- Toth, Michele, "Executive Presence," SWE WEI2, Houston, TX, November 2013.
- Their, Maria, "Executive Presence and Listening Skills," <a href="http://www.listeningimpact.com/executive-presence-and-listening-skills/">http://www.listeningimpact.com/executive-presence-and-listening-skills/</a>, accessed December 5, 2012.
- Goudreau, Jenna, "Do You Have Executive Presence?" Forbes Woman, October 29, 2012.